भारत संचार भवन, हरिश चन्द्र माथुर लेन, जनपथ नई दिल्ली-110001 Bharat Sanchar Bhawan, H.C. Mathur Lane,

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भारत संचार निगम लिमिटेड

(भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED

(A Government of India Enterprise)

अनुपम श्रीवास्तव

निदेशक (कन्ज्यूमर मोबिलिटी) बी.एस.एन.एल. बोर्ड

ANUPAM SHRIVASTAVA

Director (Consumer Mobility) B.S.N.L. Board

D O No 80-Cordn./2012 the 31st October, 2013.

Dear Shri

On review of MNP performance, we find that the Circles, namely Jammu & Kashmir, Orissa, Karnataka, Andhra Pradesh, Kerala and Tamilnadu have recorded favourable port out and port in ratio during the last quarter. A good amount of efforts are required to be put in by remaining Circles as the ratio in respect of some of the Circles is as high as 4 (copy of status at Annexure. I).

In order to give boost to favourable MNP, lucrative incentive for MNP has been announced vide letter No.28-2/2013-S&M-CM/11 dated 8-10-2013 available on intranet. According to this, an additional incentive for new MNP activations @Rs.25.00 is to be given directly to POS based on report from Sancharsoft. I would like you to bestow your personal attention for making use of such promotional measures vigorously and ensure significant improvement in MNP performance. I would appreciate if a brief action taken report in this regard is sent to me within next 10 days.

With best wishes.

Yours sincerely,

(Anubam Shrivastava)

Encl: as above.

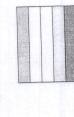
Shri

Chief General Manager,

Telecom Circle/Distt.,

MNP status in BSNL as on (01.10.2013)

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Total

7,532,636

4,567,384 3,049,796

1.5

3,743,035 2,655,015

Ratio Alarming (Greater than 5)
Ratio near 4-5
Ratio less than 4 but negative
Zonal Average Ratio
Favourable Ratio

J. MASSAN J